

Siemens Healthineers

Healthcare Access Policy

Our ambition to expand healthcare access
for underserved communities globally



Our position

We recognize healthcare as a fundamental human right and a cornerstone of healthy, economically resilient societies¹. Yet, significant disparities in access to healthcare persist worldwide, with more than half of the global population unable to obtain safe, affordable, and timely care. This gap is particularly pronounced in low- and middle- income countries but also affects underserved communities in high-income countries. These inequities are further compounded by aging populations, the growing burden of chronic and non-communicable diseases, and shortages in skilled healthcare workforce.

At Siemens Healthineers, we aim to make quality and affordable healthcare accessible and available to all patients, no matter where they live. Healthcare Access is a pillar in our sustainability strategy, guiding our efforts to improve outcomes for patients and communities and create lasting value for our stakeholders, especially customers, shareholders and employees. Our purpose statement underscores our ambition:

We pioneer breakthroughs in healthcare. For everyone. Everywhere. Sustainably.

This Healthcare Access policy describes our global priorities to expand patient impact and contribute to healthcare workforce education, while collaborating with strategic partners to expand access to healthcare.

Our priorities

We are expanding patient impact for underserved communities globally through the following priorities that anchor our contribution to the UN Sustainable Development Goals² SDG 3 (Good Health & Well-Being):

- **Driving breakthroughs in healthcare** with advanced technology and AI solutions that enable access to underserved communities and overcome barriers in low-resource settings.

- **Transforming the system of care** by working with strategic partners and leveraging expertise, solutions and capacities jointly. In combination with our comprehensive portfolio, we provide customized learning offerings, flexible financial solutions and support remote and AI-based services to overcome local challenges.
- **Empowering healthcare workforce** through education and training to close the gap between increasing number of patients and availability of qualified clinical staff. Our hybrid learning solutions help improve competencies and learning experiences of healthcare professionals globally and contribute to enhancing the expertise and efficiency of healthcare providers.

We measure progress every fiscal year through two key performance indicators that are described in our annual sustainability statement:

- **Patient touchpoints**, a measure of the number of times patients get in contact with our products and solutions, is used to track how we expand access to diagnosis and treatment with our portfolio globally, and with a special focus on addressing needs in low- and middle- income countries³.
- **Hours of training** provided to healthcare workforce, including clinical, technical and operational roles such as physicians, biomedical engineers, radiographic technicians, laboratory managers, IT specialists and more.

Governance

Our Managing Board steers the sustainability strategy and reviews progress regularly. We engage with stakeholders including customers, suppliers, shareholders and employees, to strengthen practices and align our strategy with evolving expectations. Our approach is anchored in ethical principles, compliance with applicable laws and international standards, and the responsible use of resources.¹

Our principles of business integrity are set forth in the [Business Conduct Guidelines](#). This contains the basic principles and rules for the conduct of all employees and managers within the company as well as in relation to our external partners and the public.

Risk and opportunity management

Siemens Healthineers maintains an Enterprise Risk Management framework that includes sustainability-related risk and opportunity management to monitor developments relevant to our business. As part of this process, emerging trends and developments in Healthcare Access are tracked, and relevant risks and opportunities are identified, assessed and addressed.

- 1) United Nations, Universal Declaration of Human Rights, Article 25 (1948)
- 2) United Nations, 17 Sustainable Development Goals available at: <https://sdgs.un.org/goals>
- 3) Low- and Middle- Income Countries as defined by World Bank: [World Bank Country and Lending Groups – World Bank Data Help Desk](#)